When Household Sewage Treatment Systems (HSTS) fail, untreated sewage is discharged into the environment.

Untreated wastewater from a failing system can contaminate:

- Drainage ditches and storm sewers
- Streams, rivers and lakes
- Your drinking water supply
- Neighboring drinking water supplies

Avoid contact with untreated human waste - it can pose health risks.

Report a Failing HSTS

(614) 525-HSTS (4787)

failingHSTS@franklincountyohio.gov
Routine maintenance of your aeration treatment system is critical. It improves the efficiency and prolongs the life of the system and protects your investment. A well-maintained aeration treatment system also helps prevent pollution of our storm water systems, streams, and rivers.

Things To Do:
1. Make sure all sinks, tubs, showers, toilets, and washing machines are connected to your aeration treatment system.
2. Conserve water and repair any leaky faucets or toilets.
3. It is recommended that your aeration tank be pumped every 3-5 years. Larger households or those that use a garbage disposal may require more frequent pumping.
4. Keep tank lids and risers water-tight and accessible for inspection and service.
5. Keep drainage and surface water away from your system.
6. Check to make sure the power is always on to your system.
7. Follow your manufacturer’s instructions when it comes to the use and setting of system timers.
8. Check for strong sewage odors and gray/black discharge from the system; this is an indication it’s not working correctly.

Things Not To Do:
1. Do not put paint, grease/oil, chemicals, cigarettes, cat litter, diapers, and feminine hygiene products down your toilets or drains.
2. Do not allow water softeners, sump pumps, footer drains and downspouts to discharge to your system.
3. Use of replacement parts other than original equipment manufacturer parts is not recommended.
4. Do not alter or make changes to your aeration treatment system without first contacting Franklin County Public Health.

Questions or concerns? Contact Franklin County Public Health at: (614) 525-3160 • www.myfcph.org